

Online Privacy Statement

Cookies

In order to provide optimal security, performance and reliability, cookies should be enabled on your Web browser. Cookies are a small piece of information that a Web server can store on your browser so the system recognizes your actions during a session.

As you browse the Web, some cookies are "set" on your Web browser. For example, cookies are used to store preferences you have requested on frequently visited Web sites. When you close your browser, some cookies are stored in your computer's memory in a cookie file, while some expire immediately.

We use cookies to maintain the state of your HomeBanking session on our web site and to store your computer's configuration data. This cookie data is tied to your personally identifiable information to enable our service. If you disable cookies on the computer you are using, you will not be able to use our online Bill Payer. We do not encode your personally identifiable information in our cookies. Some of our business partners (e.g., advertisers) use cookies on our site. We have no access to or control over these cookies.

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Sending email

Information transmitted to GenFed through our regular email address, info@genfed.com, may be used by credit union staff to respond to inquiries for service or information or improve the service the credit union

provides. Remember, E-MAIL IS NOT SECURE! Please DO NOT send private information via e-mail because there may be a loss of confidentiality.

Children's Privacy Policy

Please consult our separate children's privacy policy for details. The only information GenFed receives online from children is email they have sent to us. Email generated from children is deleted once we have responded to any requests. Information we receive from a child could include their name, age and answer to our question. We may use the personal information to enter the child in the contest. We do not require a child to disclose more information than is reasonably necessary to participate in contests, games or other activities, or as a condition of participation. We do not provide any personal information from children to third parties or our affiliates. Visitor, cookie, content rating, or email information is NEVER sold, given, or disclosed, to third parties.

GenFed reserves the right to change this statement at any time by posting a new privacy statement.