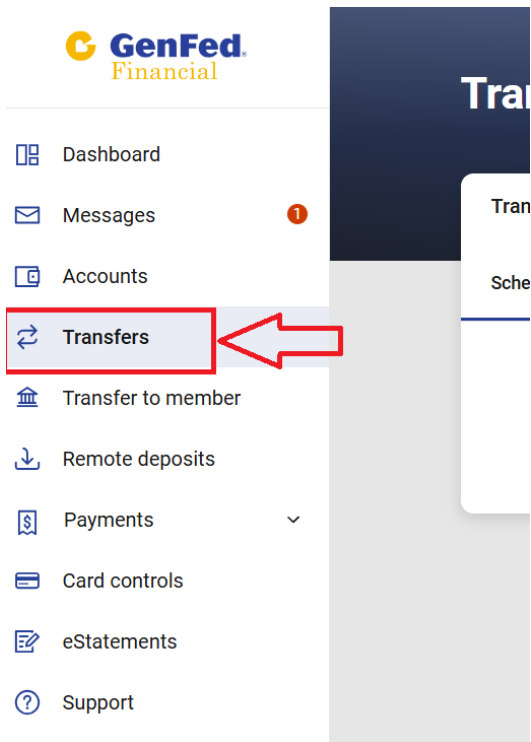


Make a GenFed loan payment from another financial institution

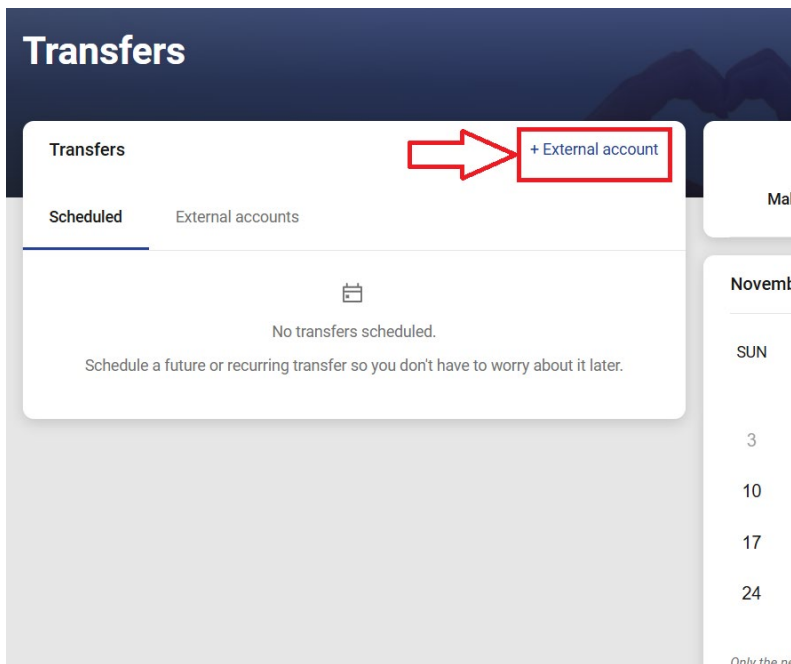
*These instructions also work for transferring funds into and out of GenFed checking and savings accounts but will **NOT** work for making a credit card payment.*

To make a credit card payment with funds from another financial institution, transfer the money first into your GenFed checking or savings account and once the funds arrive, make your credit card payment.

1. Select 'Transfers' from the menu to the left.



2. Select '+ External Account'

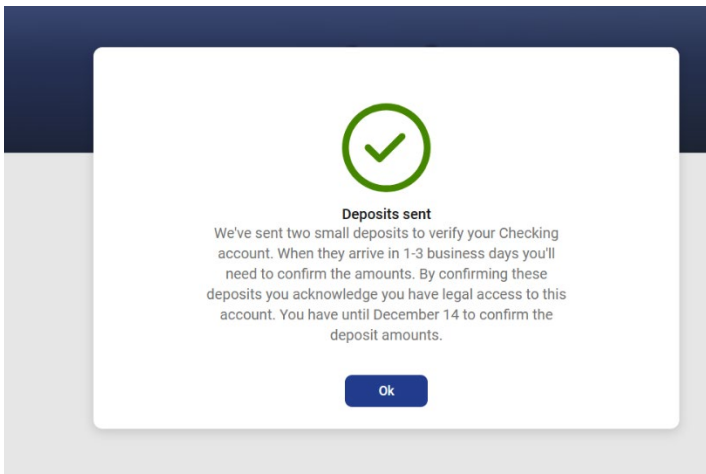


3. Confirm your password to continue

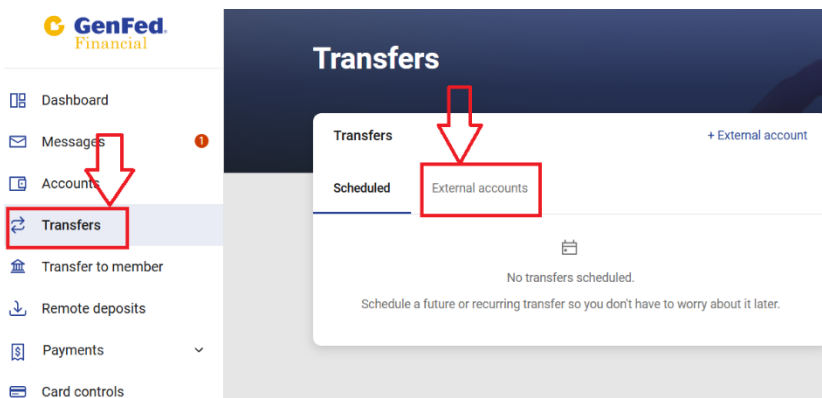
4. Fill in this information for your other financial institution and select the account type:

A screenshot of a mobile application's 'Add external account' form. The form has a title bar with a back arrow and the text 'Add external account'. It contains four input fields: 'Account name' with an 'Enter' button, 'Routing no.' with an information icon and an 'Enter' button, 'Account no.' with an information icon and an 'Enter' button, and 'Account type' with a 'Select' dropdown menu. At the bottom of the form is a 'Submit' button.

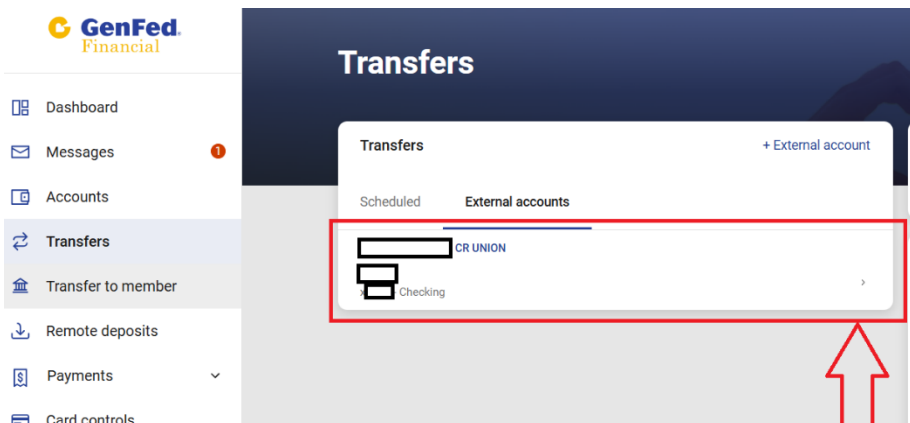
5. A verification screen will show:



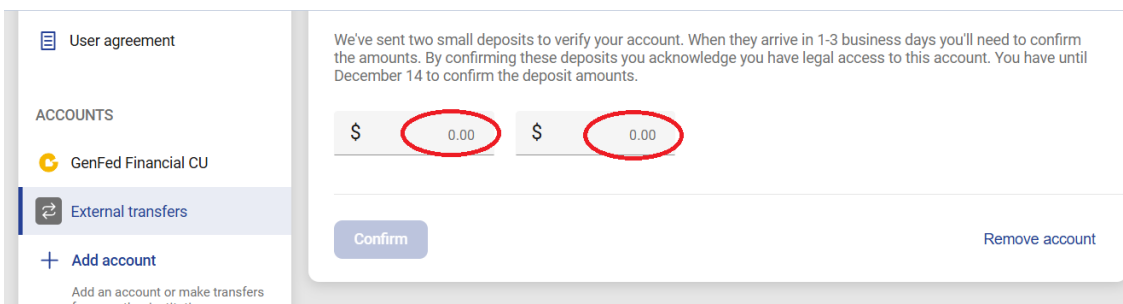
6. In 1-3 business days confirm the small deposits into your account and then select Transfers > External accounts tab



7. Select the external account you set up



8. Enter the small deposit amounts and select 'confirm'



9. You are ready to set up your payment using funds at your other financial institution.



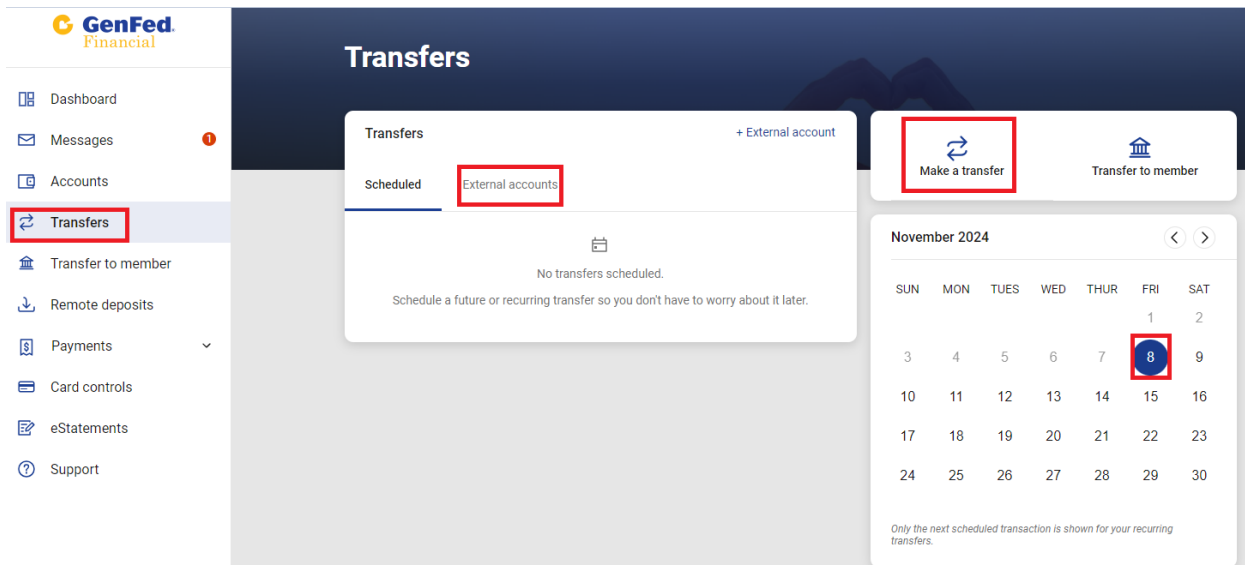
You're ready to transfer!

You can now transfer with this account. This account's transfers may take 1-3 business days to process.

Close

Make a transfer

10. To make your loan payment again select Transfers < External accounts tab and select the date you want to make your payment then select 'Make a transfer'



11. Fill in the 'from' field by choosing your other financial institution from the drop down. Fill in the 'to' field by choosing your GenFed loan account. **REMINDER: Your GenFed credit card will not appear in the list. To make a credit card payment, transfer the funds first into your GenFed savings or checking.** Fill in the

'amount' field and click submit. Notice the notifications including your daily limit for transfers as well as when the transfers will be processed.

< Transfer

From >

↕

To >

Amount \$ 0.00

More options

Submit