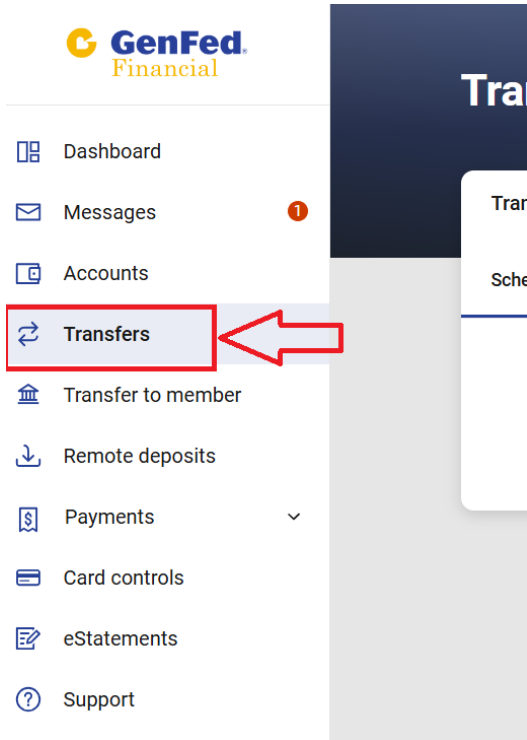
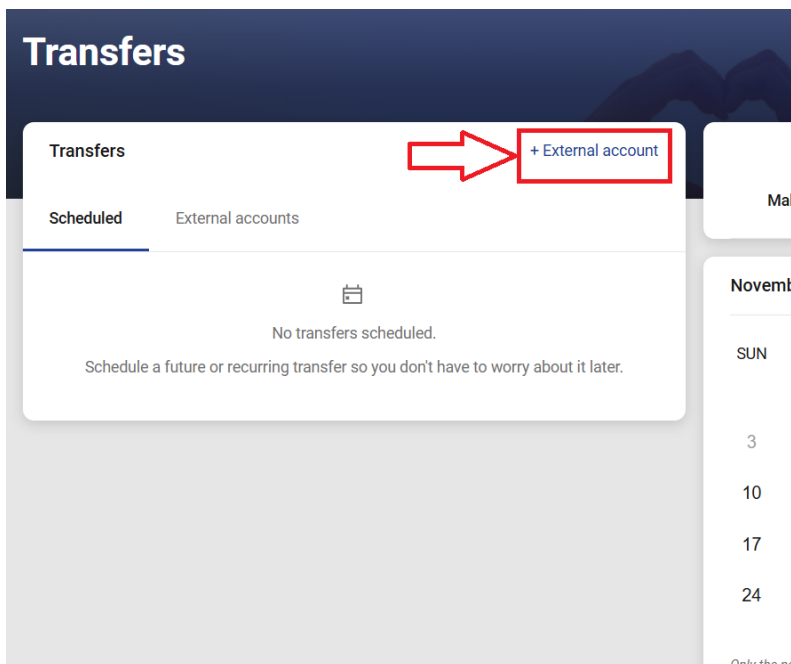


Make a GenFed loan payment from another financial institution

1. Select 'Transfers' from the menu to the left.



2. Select '+ External Account'

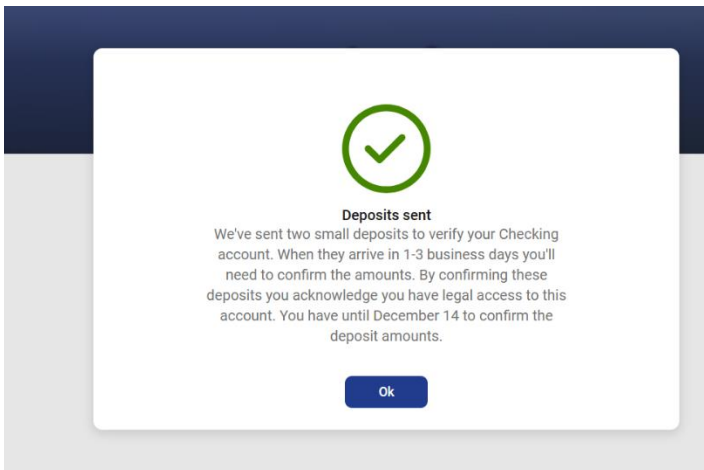


3. Confirm your password to continue

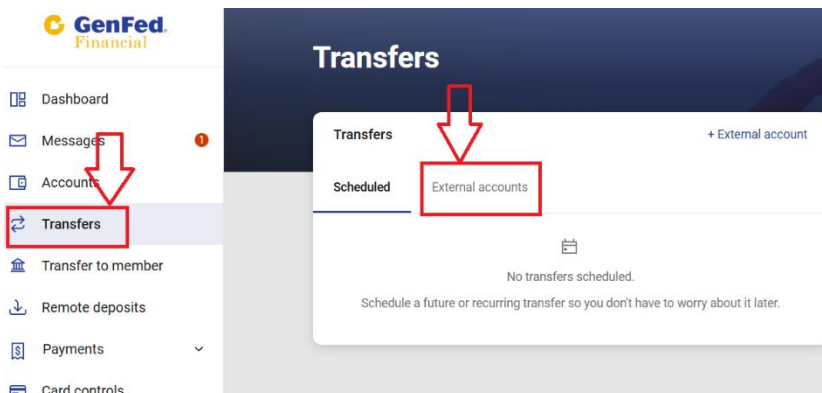
4. Fill in this information for your other financial institution and select the account type:

The screenshot shows a mobile application screen titled "Add external account". At the top left is a back arrow, and at the top center is the title. Below the title are four input fields: "Account name", "Routing no." (with an information icon), "Account no." (with an information icon), and "Account type" (with a "Select" dropdown arrow). Each of the first three fields has a light gray "Enter" button to its right. At the bottom center of the form is a blue "Submit" button.

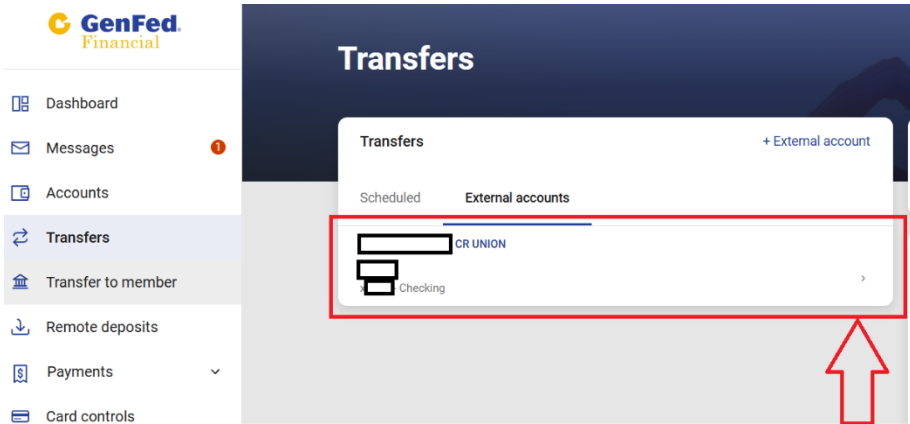
5. A verification screen will show:



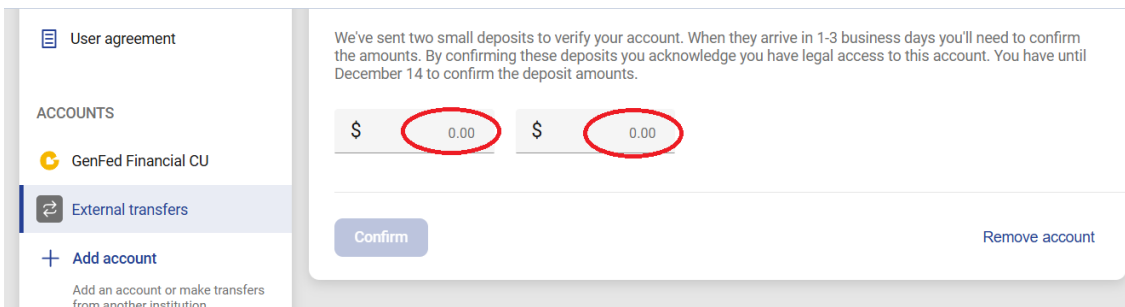
6. In 1-3 business days confirm the small deposits into your account and then select Transfers > External accounts tab



7. Select the external account you set up



8. Enter the small deposit amounts and select 'confirm'



9. You are ready to set up your payment using funds at your other financial institution.

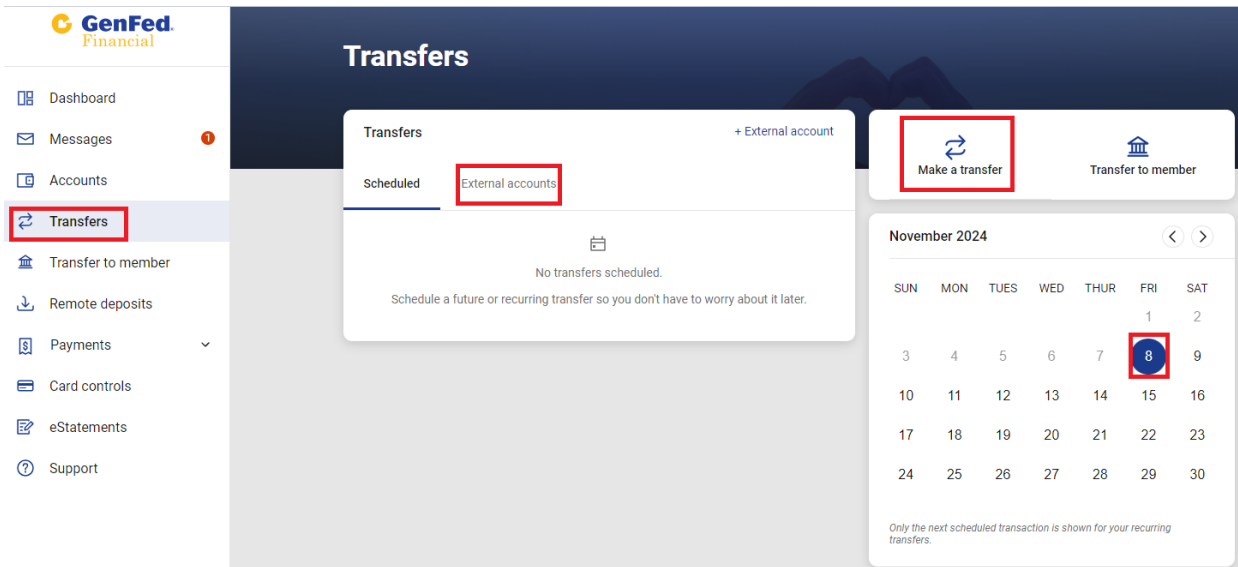


You're ready to transfer!

You can now transfer with this account. This account's transfers may take 1-3 business days to process.



10. To make your loan payment again select Transfers < External accounts tab and select the date you want to make your payment then select 'Make a transfer'



11. Fill in the 'from' field by choosing your other financial institution from the drop down. Fill in the 'to' field by choosing your GenFed loan account. Fill in the 'amount' field and click submit. Notice the notifications including your daily limit for transfers as well as when the transfers will be processed.

